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## OneCommunity: Moving government services into the 21<sup>st</sup> century

A vibrant American city develops a distinct and innovative roadmap for economic revitalization, applying advanced technology in new, creative ways to transform government service delivery

### Challenge

How do you bring a region that was anchored in trade and manufacturing during the Industrial Age into the 21<sup>st</sup> century? That is the challenge facing OneCommunity, a nonprofit organization focused on economic development and revitalization of the Greater Cleveland community. OneCommunity's goal is to provide organizations with advanced IT capabilities for community collaboration, economic development, education, healthcare, job training and information access. Through these initiatives, OneCommunity expects to increase the community's tax base and lower unemployment.

### Solution

The first step to bringing sustainable transformation to the region was to build an ultra broadband network to connect the region's leading healthcare, educational, governmental and cultural institutions at speeds hundreds of times faster than traditional broadband. OneCommunity provides services to more than 100 schools, hospitals, universities, libraries, arts and cultural institutions, government facilities and other public sector institutions.

Applications now running on the network include:

- High-definition videoconferencing connecting Cleveland Clinic doctors to city schools
- World-class programs from the Cleveland Museum of Art delivered to Cuyahoga County branch libraries
- A pilot wireless project to enable city and county inspectors to file and exchange data on building permits in the field
- Web services enabling the world's largest public online dialogue to help citizens identify the region's top priorities and opportunities, and discuss possible approaches for change and transformation in the region

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Benefits of innovation

OneCommunity enables organizations to collaborate and offer services that are transforming the way people live, learn, work and invest in their community.

Benefits include:

- Improved delivery of government, educational, social and healthcare services to community residents
- Delivery of innovative services that promote lifelong learning, workforce development and improved health
- Greater collaboration and shared services among the region’s public and nonprofit institutions

- Attraction and growth of IT businesses in our community that leverage our community network to offer enhanced services to public and nonprofit clients

IBM is pleased to have assisted OneCommunity in developing its roadmap for the future.

[OneCommunity: It’s all about innovation through collaboration.](#)